# **Client Entrance Survey**

### **Please complete the following information prior to completing the survey**

**Gender:**

# ❑ Male

**❑** Female

**❑** Transgender

**Race:**

**❑** African American

**❑** Caucasian

**❑** Hispanic

**❑** Asian

**❑** Native American

**❑** Indian

**❑** Arabic

**❑** Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Age:**

**❑** 11 and under:

**❑** 12-17

**❑** 18-21

**❑** 22-29

**❑** 30-39

**❑** 40-49

**❑** 50-59

**❑** 60+

## **Time In Program:**

**❑** Less than 3 months

**❑** 3,4,5 months

**❑** 6,7,8 months

**❑** 9,10,11 months

**❑** 1 year to 2 years

**❑** Greater than 2 years:

**Survey Was Completed With Help From:**

**❑** Help from No One

**❑** Help from staff member

❑ Help with friend

❑ Help from Family Member

# **Client Entrance Survey**

Please circle the number under each item that represents your opinion

## **Survey Questions**

1. I am satisfied with the referral process (locating treatment).

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

1. It was easy to find the facility.

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

1. The staff did a good job in reference to customer service.

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

1. I received feedback from staff regarding services quickly.

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

1. All of my questions were answered during intake.

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

1. I feel safe in the environment.

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

1. I am likely to recommend your organization to someone needing services.

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

1. I have been treated with dignity and respect.

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

1. I am satisfied with the program orientation.

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

1. My expectations in reference to admission were fully met.

1 2 3 4 5

Strongly Disagree Disagree Agree Strongly Agree Don’t Know

Does Not Apply

**Please provide us with comments and feedback about this program.**

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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